

*"The World's First Global On Board Courier Network.
It's like putting WINGS on your priority delivery."*



Wings On-board Terms & Conditions

On Board Courier is a Wings service whereby a Wings courier carries the consignment as hand luggage and takes care of pick-up and delivery as far as the circumstances and applicable legislation allow to do so.

On Board Courier price is excluding checked in/excess baggage, import & export customs clearance, duties and taxes (unless otherwise specified).

Wings reserved the right to re-pack consignments to hand luggage dimensions and volume. In case consignments are refused by the airline as hand luggage, these consignments will be checked in and carried under the full responsibility of the airline. Wings is not liable for possible delays, losses and other costs originating from the above.

Wings is not liable for lost profit, consequential loss or damage as a result of delays, whether or not caused by schedule changes, delay at the customs authorities.

Wings reserves the right to inspect the consignment and to present the consignment to the competent authorities for inspection.

Wings will only perform customs clearance activities by order and at the expense and risk of the principal. If the principal decides not to order Wings to perform customs clearance activities, Wings is not obliged to provide any assistance or to accept any liability.

Cancellation of the OBC assignment after confirmation, Wings reserves the right to demand payment of the following compensation:

- 75% of the total OBC fee in case cancellation takes place before pick up of the consignment
- 100% of the total OBC fee in case cancellation takes place after pick up of the consignment

Contact

Siriusdreef 1-12
2132WT Hoofddorp
The Netherlands
Tel: +31 (0) 235 543 400
sales@wings-onboard.com



Additional info

WINGS is a subsidiary of
Control Towers Holding Group